

9 Troubleshooting

Observe all safety and warning information (see the Safety chapter).

Operating situation	Cause	Remedy	
The cooktop cannot be ignited electrically.	The fuse or automatic circuit breaker of the apartment and/or house's electrical system is defective or has been triggered.	Replace the fuse. Switch the safety cut-out back on.	
	The fuse or the automatic circuit breaker trips several times.	Call the BORA Service Team.	
	The power supply is disconnected.	Have a specialist electrician inspect the power supply.	
	The gas burners are damp.	Dry the gas burner parts (see the Cleaning chapter).	
	The gas burner heads and/or the gas burner cover are not correctly positioned.	Position the gas burner parts correctly (see the Cleaning chapter).	
	Dirt in the gas burner head	Clean the gas burner parts (see the Cleaning chapter).	
You notice the smell of gas.	A leakage point in the gas supply line	Switch off the gas supply and immediately extinguish all open flames. Contact a gas engineer. Ensure that all connections are tight (see the Gas installation chapter).	
		The gas supply is closed	Open the gas supply (see the Operation chapter).
		The gas bottle is empty in case of liquid gas (LPG).	Exchange the empty gas bottle for a full gas bottle of the correct gas type.
You notice that the flame of the burner is uneven.	The gas burner heads and/or the gas burner cover are not correctly positioned.	Position the gas burner parts correctly (see the Cleaning chapter).	
	Dirt in the gas outlet openings on the gas burner head.	Clean the gas burner parts (see the Cleaning chapter).	

Tab. 9.1 Resolving a fault

► In all other instances, call the BORA Service Team (see the Warranty, service and spare parts chapter).