

Preparing the USB stick

- Download the update ZIP file from the BORA website (<https://www.bora.com/service/download>) or use the QR code
- Unzip the ZIP file.
- The unzipped updated data must be loaded onto a FAT 32 formatted USB stick.



- i** Always use the latest update files. The files must not be modified.
- i** The update files must not be moved to a subfolder on the USB stick.
- i** When a link with the USB stick is established, the extractor automatically detects which cooktops are connected and updates them with the appropriate update file.

Instruction video

- Scan the code to access the instruction video.



Performing a software update

- i** Only fully functional cooktops can be updated. Ensure that it functions properly.
- Ensure that the appliance can be accessed from underneath.
- Fitted drawers and cable protectors must be removed or disassembled.

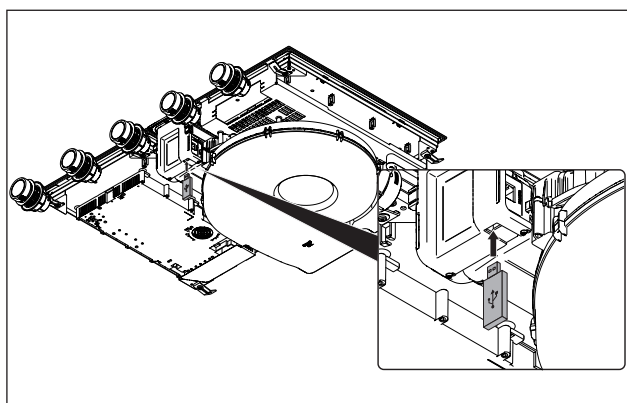


Fig. 1 Inserting the USB stick

- Insert the USB stick into the slot on the cooktop extractor.

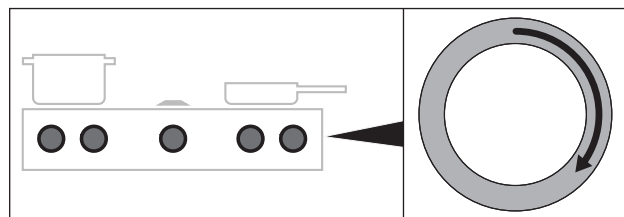


Fig. 2 Activating the system

- Activate the whole system using any control knob.

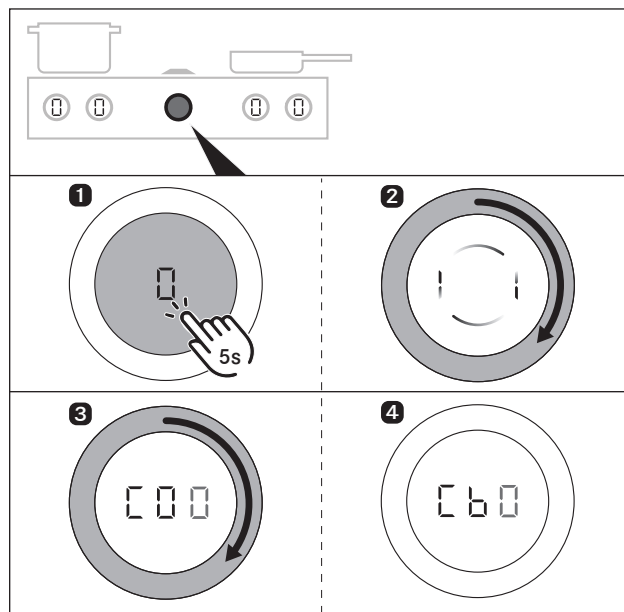


Fig. 3 Accessing the configuration menu

- Press the fan knob until the second acoustic signal is heard.
- Follow the prompt by turning the knob ring at least 90° clockwise.
- You have reached the configuration menu when "00" is displayed.
- Turn the knob ring clockwise to menu item "b0".

- i** The "b" is shown at 100% brightness as soon as the USB stick is detected by the appliance.

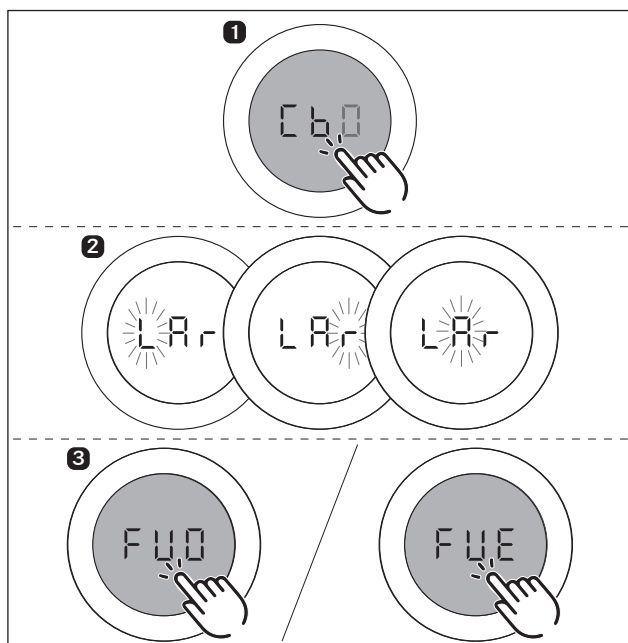


Fig. 4 Starting a software update

- ▶ Tap “C b 0” to start the update.
- Update time: approx. 1–2 minutes.
- The control knob display shows the following: L A r – in the case of a whole system update, L – r if only the cooktops are being updated.
- The characters will then flash one after the other:
 - L flashing: left cooktop upgrade in progress.
 - r is flashing: right cooktop upgrade in progress.
 - A is flashing: cooktop extractor upgrade in progress.
- If the software update has been installed successfully, an acoustic signal will be heard and the system will display “F U 0”.
- If an error occurs during the update, “F U E” is displayed.
- ▶ If the update fails, follow the instructions in the “Troubleshooting” chapter.
- ▶ Acknowledge this by tapping the display.
- ▶ Remove the USB stick from the appliance.

Final check

Perform data export

- i** Wait at least 2 minutes between software update and data export.

- ▶ Insert the USB stick into the slot on the cooktop extractor according to Fig. 1.
- ▶ Activate the whole system using any control knob.

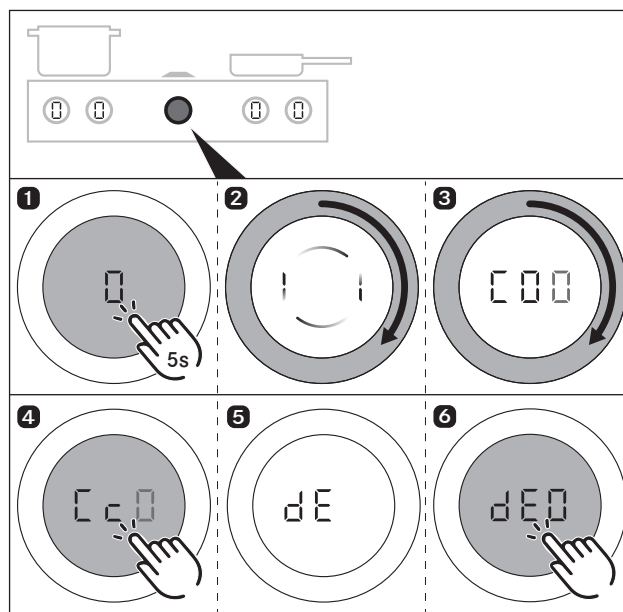


Fig. 5 Perform data export

- ▶ Press the fan knob until the second acoustic signal is heard.
- ▶ Follow the prompt by turning the knob ring at least 90° clockwise.
- You have reached the configuration menu when “C 0 0” is displayed.
- ▶ Turn the knob ring clockwise to menu item “C c 0”.
- ▶ Tap “C c 0” to start the data export.
- During data export, “d E” is displayed on the control knob.
- When the data export is complete, “d E 0” is displayed on the control knob.
- If an error occurs during the data export, “d E E” is displayed.
- ▶ Acknowledge this by tapping the display.
- ▶ Remove the USB stick from the appliance.

Checking the software version

- i** Wait at least 2 minutes between updating the software and checking the software version.

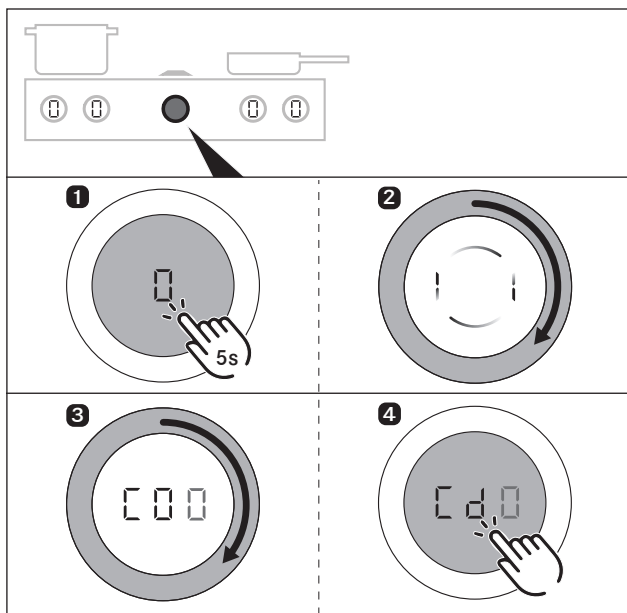


Fig. 6 Checking the software version

- ▶ Press the fan knob until the second acoustic signal is heard.
- ▶ Follow the prompt by turning the knob ring at least 90° clockwise.
- You have reached the configuration menu when “C 0 0” is displayed.
- ▶ Turn the knob ring clockwise to menu item “C d 0”.
- ▶ Tap on “C d 0” to display the current software version.
- ▶ Turn the knob ring clockwise to display the software version of the corresponding component (cooktop on the left, cooktop extractor or cooktop on the right)
- The software version displayed must match the software version of the files on your USB stick.
- You can exit the menu by turning the knob ring until you see “End” and then tapping the display.

Troubleshooting

- If the “b” in menu item “C b 0” is not lit up, the system was unable to detect a USB stick.
- If the “c” in menu item “C c 0” is not lit up, the system was unable to detect a USB stick.

If the USB stick is not detected or the error messages “FUE” / “dEE” appear, the following steps must be taken:

- ▶ Remove the stick for 5 seconds and then reinsert it. It can take up to 5 seconds for the USB stick to be detected.

or

- ▶ Leave the stick in the appliance and switch off the power supply for 1 minute.
- ▶ If necessary, reformat the USB stick to FAT32 and copy the files as indicated.

Troubleshooting if an update fails “FUE”

- ▶ The file names of the update files must not be modified (especially “__.upd”).
- ▶ Check that all files are on the stick and have not been moved to a folder.
- ▶ Call up configuration menu “C b” and then insert the USB stick.