

8 Troubleshooting

Observe all safety and warning information (see Safety chapter).

Operating situation	Cause	Remedy
The cooktop cannot be switched on.	The fuse or the automatic circuit breaker of the electrical installation of the apartment and/or house is defective.	Replace the fuse. Switch the safety cut-out back on.
	The fuse or the automatic circuit breaker trips several times.	Call the BORA Service Team.
	The power supply is disconnected.	Have a specialist electrician inspect the power supply.
Odours and vapours arise when the new cooktop is put into operation.	This is normal on brand-new appliances.	Wait a few operating hours. Contact the BORA Service Team if the odour persists.
L is displayed in the cooking zone indicator.	The child safety lock is activated.	Switch off the childproofing feature (see Operation chapter).
r is displayed in the cooking zone indicator.	Press and hold one or more buttons.	Clean the control panel or remove objects (see Device description chapter).
E is displayed in the cooking zone indicator.	The associated cooking zone or a power element is defective.	Note the error number and contact BORA customer service.
A cooking zone or the entire cooktop switches off automatically.	The operating time of a cooking zone has been exceeded.	Put the cooking zone back into operation (see Operating chapter).
	The overheat protection has tripped.	(see Device Description chapter)
The power setting is automatically shut off prematurely.	The overheat protection has tripped.	(see Device Description chapter)

Tab. 8.1 Resolving a fault

► In all other instances, call the BORA Service Team (see the Warranty, service and spare parts chapter).