

## 8 Troubleshooting

Observe all safety and warning information (see the Safety chapter).

| Operating situation  | Cause  | Remedy  |
|--|--|---|
| The cooktop cannot be switched on.                                   | The fuse or the automatic circuit breaker of the electrical installation of the apartment and/or house is defective. | Replace the fuse.<br>Switch the safety cut-out back on.                             |
|  | The fuse or the automatic circuit breaker trips several times.   | Call the BORA Service Team.   |
|  | The power supply is disconnected.  | Have a specialist electrician inspect the power supply.                             |
| Odours and vapours arise when the new cooktop is put into operation. | This is normal on brand-new appliances.  | Wait a few operating hours.<br>Contact the BORA Service Team if the odour persists. |
| A cooking zone or the entire cooktop switches off automatically.     | The operating time of a cooking zone has been exceeded.  | Put the cooking zone back into operation (see the Operation chapter).               |
|  | The overheat protection has tripped.   | (see the Device Description chapter)  |

Tab. 8.1 Resolving a fault

► In all other instances, call the BORA Service Team (see the Warranty, service and spare parts chapter).