8 Troubleshooting

▶ Observe all safety and warning information (see the Safety chapter).

| Operating situation | Cause | Remedy |
|--|--|--|
| The cooktop cannot be switched on. | The fuse or the automatic circuit breaker of the electrical installation of the apartment and/or house is defective. | Replace the fuse. Switch the safety cut-out back on. |
| | The fuse or the automatic circuit breaker trips several times. | Call the BORA Service Team. |
| | The power supply is disconnected. | Have a specialist electrician inspect the power supply. |
| Odours and vapours arise when the new cooktop is put into operation. | This is normal on brand-new appliances. | Wait a few operating hours. Contact the BORA Service Team if the odour persists. |

Tab. 8.1 Resolving a fault

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[▶] In all other instances, call the BORA Service Team (see the Warranty, service and spare parts chapter).